

[illegible]

Agency:		City of Roseville Wastewater Collection														
Contact Name:		Chris Bracco- Wastewater Collection Superintendent														
Address:		1800 Booth Road Roseville CA. 95747		Fiscal Year												
A. System Information				Metric Description	Unit	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	12/13	
	D 1	1	Total number of spills mainline and lateral	Spills	74	39	19	11	8	13	35	42				21
	D 1	1	Total volume of spills	Gallons	8996	2793	1226	266	322	251	948	1105				686
	D 2	2	Total volume of spills recovered	Gallons	-	-	922	253	292	251	943	405				511
	D 3	3	Total number of wet weather spills per year	Spills	4	6	0	0	1	0	0	2				1.625
	D 4	4	Total volume of wet weather spills per year	Gallons	2165	Undetermined	0	0	50	0	0	400				374
	D 5	5	% Spills caused by FOG and volume (Main)	%	75	19	22	25	25	30	0	80				35
	D 6	6	% Spills Caused by Roots and volume (Main)	%	24	62	44	50	50	54	100	20				51
Started Tracking FY 10/11	D 7	7	% Spills Caused by Vandal\Debris\ Other (Main)	%	1	19	33	25	25	16	0	0				15
	D 8	8	% Spills caused by FOG and volume (Lateral)	%	-	-	-	-	-	0	0	0				0
	D 9	9	% Spills Caused by Roots and volume(Lateral)	%	-	-	-	-	-	86	53	84				74
	D 10	10	% Spills Caused by Vandal\Debris\ Other (Lateral)	%	-	-	-	-	-	14	47	16				26
	D 11	11	% Spills repeated within 2 years (Main & Lateral)	%	0	4	0	0	0	0	0	0				0.5
	D 12	12	Total # customer service requests	Total # SR	910	1323	1324	1140	932	896	505	438				934
	D 13	13	Total number of sewer caused odor complaints	Complaints	26	25	35	17	31	35	27	40				30
	D 14	14	Total # of lift station failures (cause overflow)	Failures	0	1	5	1	0	0	0	0				0.875
	D 15	15	Total number of pipe failures (cause overflow)	Breaks	0	0	0	0	1	0	5	3				1
Started Tracking FY 11/12	D 16	16	Average response time	Minutes	20	18	15	64	24	24	20	22				26
	D 17	17	Average Rating in feedback survey card (5 Max)	Number	-	-	-	-	-	4.93	5.25	5.05				5.08
	D 18	18	Number of claims per year, flooding	Claims	14	9	5	14	7	19	2	3				9.125
	D 19	19	Total cost of claims per year	\$ Paid	\$7,711.12	\$8,261.66	\$17,111.00	\$93,439.00	\$8,252.99	\$120,975.00	\$799.00	\$36,120.00				\$36,583.72
	D 20	20	Total work orders performed per year	Work Orders	9140	13468	14678	19868	18454	18984	15579	19777				16244
	D 21	21	Total work orders completed,emergency	Work Orders	0.00	44	128	111	115	55	23	1				60
	D 22	22	Total miles rehabilitated or replaced (Main)	miles	0	0	0.88	10.79	6.3	5.4	5.3	5.94				4
Started Tracking FY 11/12	D 23	23	Total miles rehabilitated or replaced (Lateral)	miles							0.22	0.25				0.235
					= Annualized						Revised 11JUL13					

Note: This report is annualized based off data from January 1, 2006 to July 1, 2006